



COMMENT CARD

At Spectrum Therapy Australia we want your visit to be positive, personalised service that helps to empower your family. Please help us create the best possible service for you and your family by telling us about your experience.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
I felt welcomed by staff at Spectrum Therapy					
It was easy to access/find Spectrum Therapy					
The introductory process at Spectrum Therapy was clear					
The environment met my child's sensory needs					
Communication was easy, and my therapist responded promptly					
I am happy with the clinical environment and layout of the therapy environment					

Rate your therapist
Therapist Name:



	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
My Therapist showed a strong level of professionalism					
My Therapist displayed a sound knowledge					
Service was provided in a prompt manner					
There was a high quality of service					
I felt that information was explained clearly and concisely					
My therapist displayed an understanding of my needs					
Recommendations made by my therapist were useful					
My Child is making progress towards their goals					
My Therapist arrived prepared to session					

Please list additional comments or suggestions for improvement, including any team member that made your visit enjoyable

Your Name (optional)

Thank you for your feedback 😊

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